Newegg Seller Success Guide

Get to your first sale faster with this step-by-step guide and tips. Learn what it takes to set yourself up for growth and success on Newegg.



Haven't signed up as a seller yet?

<u>Sign up</u>

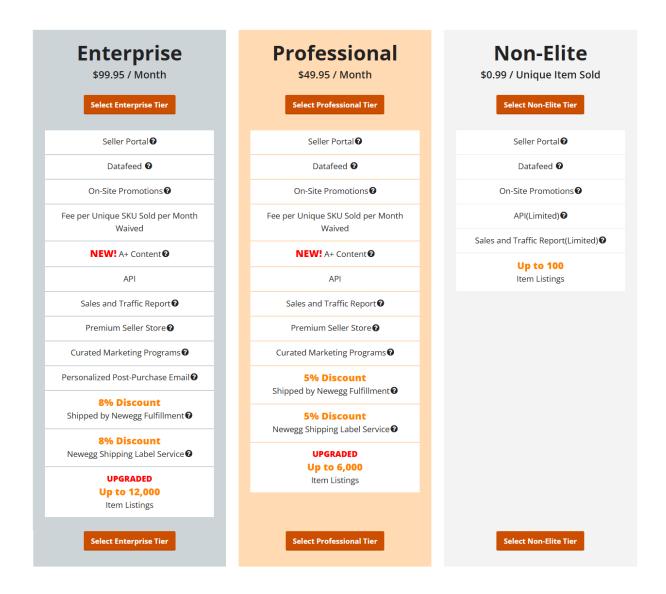
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Step 1: Sign up as an Elite Seller

Newegg offers three membership levels that offer you the option to sell a few or several thousand items. When you first sign up with Newegg Marketplace, your membership will default to Non-Elite. You can upgrade at any time to either Professional or Enterprise, both of which provide more access to tools, functions, and discounts.



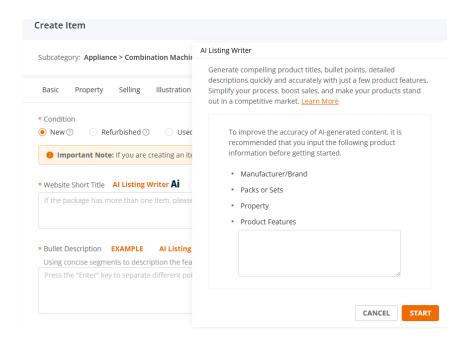
For more info, visit <u>Elite Seller – Newegg Marketplace</u> and <u>Elite Seller Program - Newegg Marketplace Seller Academy</u>.

Step 2: Upload and optimize your product listings

You need to create product listings to sell on Newegg. You can create either <u>new listings</u> (if you are the first to sell) or <u>existing listings</u> (if other sellers already sell the same item on Newegg).

Al Listing Writer

To save time, you can use our AI Listing Writer to recommend and generate info such as categories, titles, descriptions, and more. You will need info on the required fields (*) but we recommend you fill out as many fields as you can, as this contributes to your customers' experience and product visibility.

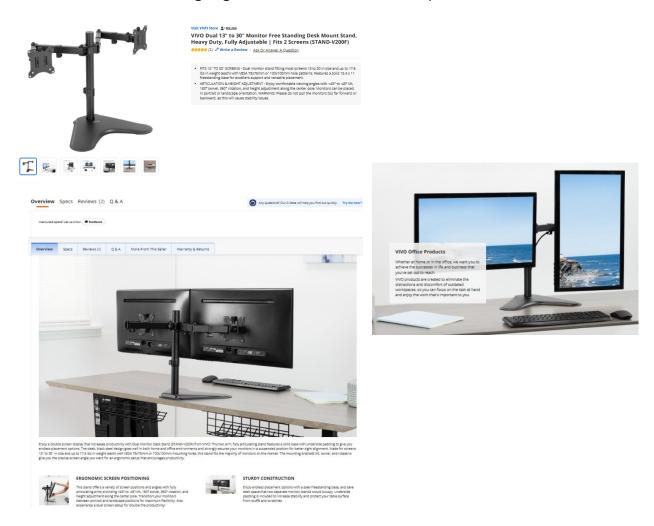


If you have a lot of items or are integrating your products/store, please refer to:

- Batch Item Creation/Update
- Integration Partners and Newegg Marketplace API Newegg Developer Portal
- SellingPilot | AI-Powered ERP for North America Ecommerce All-in-One Solution

A+ Content

Along with product attributes, we recommend you create <u>A+ Content</u> for your listings. Product pages with A+ Content are shown to have more page views, and higher conversion than those without, leading to greater sales and customer experience.



Brand Authorizations

If you sell branded items or are a brand owner, we also recommend you sign up for <u>brand</u> <u>authorization</u> to sell your items effortlessly. Brand owners and manufacturers that are eligible can also syndicate reviews on Newegg.

For more info about Items, please visit Items - Newegg Marketplace Seller Academy.

Step 3: Enroll in Shipped by Newegg

<u>Shipped By Newegg (SBN)</u> is Newegg's fulfillment program where we store, pick, pack, ship, handle returns and exchanges, and offer 24/7 customer service. You can increase your customer reach and save time and costs through SBN, and we ship 99.6% of SBN orders within 24 hours.

Get Started with SBN with these guides:



SBN Alternative: Shipping Label Service

If you already have a functional in-house logistics team or have products that require special packing and shipping handling, consider our alternative, cost-effective <u>Shipping Label Service</u>. We provide a print-ready shipping label at a discounted rate, and you then attach the label to your package and ship it.

Get Started with Shipping Label Service with this guide:



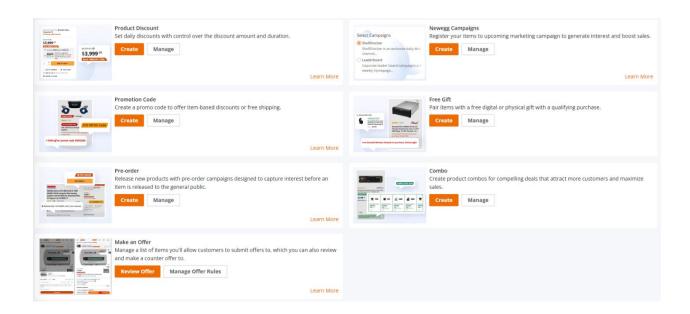
Professional and Enterprise sellers also receive discounts for using SBN and Shipping Label Service!

Step 4: Engage customers with promotions, campaigns, and ads

Newegg offers various marketing vehicles to help increase your products' visibility:

Promotions

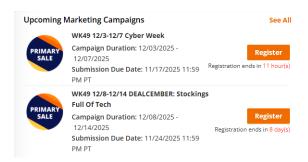
You can access Newegg's various promotion options such as setting up product discounts, promotion codes, and pre-orders. These all provide ways to capture customer interest to get you closer to your first sale.



For more info about promotions, visit <u>Marketing Tools - Newegg Marketplace Seller</u> <u>Academy</u>.

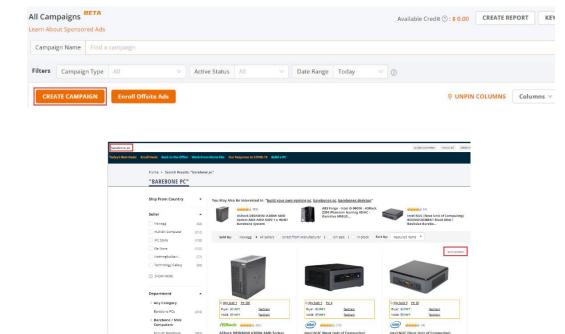
Marketing Campaigns

You can <u>submit items to Newegg marketing campaigns</u> that appear on Newegg's website pages. A type of promotion, campaigns vary in duration, product criteria, and theme, and you can view how your campaign items perform.



Sponsored Product Ads (SPA)

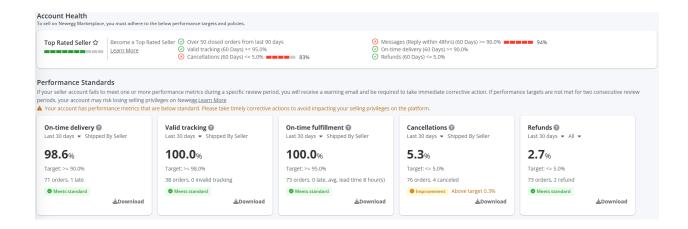
In addition to site-wide marketing campaigns, you can also <u>create Sponsored Product Ads</u> that promote your listings more prominently on search result pages. SPAs use keyword targeting to match a customer's search within the relevant sponsored product listings and help drive increased visibility for high-intent searches to enhance conversion.



Step 5: Act on account health, reviews, and analytics

Account Health

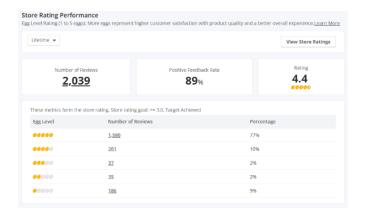
To maintain good performance on Newegg, your seller performance will be reviewed monthly. Your store's health includes metrics such as on-time delivery, valid tracking, on-time fulfillment, cancellations, and on-time message responses. Improving your account's health can also help increase customer satisfaction.



For more info on Account Health and criteria, visit <u>View Seller Account Health Dashboard - Newegg Marketplace Seller Academy</u>.

Reviews

You can monitor and interact with customer reviews for your store. Your Store Rating Performance (access here) includes your overall store Egg Level Rating (1 to 5 eggs), number of reviews, and positive feedback rates. Addressing reviews can help increase your store's trust, credibility, and identify feedback on items, order, and shipping.





Analytics

You can view dashboards and reports related to sales, marketing, traffic, items, inventory, void orders, and returns. Many of these have filters by date, item, category/subcategory, and region. Use Analytics to evaluate which of your items do well in sales and visibility on Newegg.

BONUS: Selling Advisor

Selling Advisor provides recommendations in areas such as Inventory Forecast, Suggested Pricing, Recommended Items, and Brand Analytics. Recommended Items, for instance, is a great tool to refer to when you are considering which new SKUs to add to your store.

Step 6: Deploy pricing strategies and safeguards

It is important to make sure your items are competitively priced. While you can manually change prices and conduct your own pricing research, it can be time-consuming and more error prone. Consider the following features that lead to faster updates, less manual research, and fewer errors:

Automate Pricing

Enable your item prices to automatically adjust to a repricing formula setup. You can set this up to price compare between multiple sites and set up strategies based on buy box and external price. Moreover, you can set how much you want to beat pricing by in terms of percentage or USD.

For more info on Automate Pricing, visit <u>Automate Pricing - Newegg Marketplace Seller</u> Academy.

Pricing Safeguards

To avoid costly pricing errors that can lead to revenue loss, you should set pricing safeguards, either on an item level or account level. Item level safeguards take higher priority over account level safeguards.

For more info on Pricing Safeguards, visit the following:

- Item Safeguard Setting Newegg Marketplace Seller Academy
- Batch Item Price Safeguard Newegg Marketplace Seller Academy
- Account Safeguard Setting Newegg Marketplace Seller Academy



Any other questions?

Visit Newegg's <u>Seller Academy</u>

Contact MarketplaceSupport@newegg.com or your Account Manager